

NEW HAMPSHIRE LEGAL ASSISTANCE

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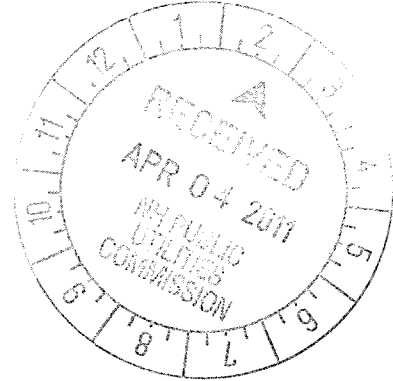
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April 4, 2011

**Hand Delivered**

Lynn Fabrizio, Esquire  
NH Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

Re: DRM 10-296, PUC Chapter 1200  
Medical Emergency Rules, Initial Proposal



Dear Attorney Fabrizio:

I am writing on behalf of The Way Home concerning the Commission's proposed Chapter 1200 Medical Emergency Rules in DRM 10-296. Attached to this letter is a brochure identifying and describing the mission and work of The Way Home. As the Commission is aware, The Way Home has been involved in a number of proceedings before the Commission over the past five years affecting low income customers. Examples are the Electric Assistance Program (EAP) dockets and electric and natural gas energy efficiency program dockets.

The Way Home is submitting this letter in support of the proposed Medical Emergency Rules. The rules provide increased protections for very vulnerable residential customers who have a documented condition which would become a danger to the physical or mental health of the customer or an identified household member in the absence of utility service as certified by a licensed medical or mental health provider. At the same time, the proposed rules maintain the necessary balance between the interests of customers and the interests of the regulated public utilities as required by RSA 363:17-a.

Thank you for the opportunity to provide these comments regarding the proposed rules. Please note that seven copies of this letter are enclosed.

Sincerely,

Handwritten signature of Alan Linder in cursive script.

Alan Linder  
Daniel Feltes  
Attorneys for The Way Home

cc (w encl)  
Amanda Noonan  
Service List, DRM 10-296, via email  
Dianne Pitts, The Way Home, 214 Spruce Street, Manchester, NH 03104  
Dan Feltes, Esquire